

Thornley House Patient Participation Group

Minutes of meeting Thursday 30th October 2014

Present: Ingrid Brindle {Chair}, Bill Burgoine { Vice Chair} Marilyn Gollom {secretary}, Wendy Smallwood(Practice Manager), Dominic Sexton, Don Hunter, Dorothy Burgoine, Norman Renwick, Cath Shaw, M.E. Nichols, S. Edwards.

Apologies: Dr Hannan, Dr Gutteridge, Bill Goldthorpe.

- **Wendy** raised the matter of taxi line being put into the surgery. No one has yet approached local taxi firms. Ongoing.
- **Further** to the situation regarding hospital letters being incorrect stating that appointments have been missed. There is a problem in general regarding letters from the hospital. Wendy stated that the situation is equally bad regarding hospital letters addressed to the doctors. It was suggested that a letter of concern be addressed to PALS (patient advisory service) from the PPG. Ingrid will arrange this.
- **PPG Constitution.** Committee members: Dominic Sexton, Don Hunter, Cath Shaw, Dorothy Burgoine, Muriel Nichols. More volunteers are needed, we need ten committee members.
- **Team reports:**
 - **Communication and liaison.** Bill reported that the meetings organised by the CCG (Clinical Commissioning Group) are a shambles, constantly being cancelled at the last minute, when they are held very poorly attended often Bill only patient representative. Bill attended a focus meeting for the Patient Dashboard initiative. However the CCG have gone away to think about revamping it after the focus group expressed concern about the concept. The PPG expressed concern that money spent on this type of initiative would be better spent on front line services.
 - **Records access:** Shafia reported that there is a lack of attendance at the Thursday workshops. There will be a drive to advertise this more and to hold workshops when demand is up again. There was an excellent uptake of the online records access when offered at the flu clinics. Wendy said she is embedding the need to recruit with staff at the practice which is having positive results.
 - **Food Bank:** Sue reported that the food bank was busy in August probably due to the school holidays and children not having school lunches. Since April the food bank has spent £2,300.00 from donations on fresh food. They are needing tinned meat, tinned veg. and tinned soup at the moment. It may be

an idea for an appeal to go out before school holidays to help with the additional demand.

- **H** Health Pledge and **S** Self Care Week. Work has been continuing and the website is almost up and running www.healthpledge.co.uk . The launch is at 12 noon in the Clarendon Shopping Mall in Hyde town centre. Special guests opening the event will be the Mayor and Mayoress, Councillor Dawson Lane and Councillor Jacqueline Lane, Sir John Oldham, Councillor Bell and Dr. Hannan. Tameside Radio may be in attendance if the centre can accommodate their tent we will also have The Tameside Voices from Tameside Health and Wellbeing singing a couple of songs. Jacqui 's students are organised for their stand at Morrisons to promote Self Care Week and the Health Pledge. Volunteers to help are:
 - Tuesday 18th afternoon.....Marilyn Gollom
 - Wednesday 19th afternoon.....Sue Edwards
 - Thursday 20th afternoon.....Muriel Nichols
 - Friday 21st afternoon....Wendy Smallwood

We could always do with more so even if you are just passing say hello and support the students.

- **I**T. Dominic giving Health Pledge website www.healthpledge.co.uk final tweaking, it looks amazing.
- **A**.O.B. Wendy reported that the seven practices in Hyde had collaborated and bid for funding to launch a scheme to improve the health outcomes of the over 75's in Tameside. The bid was successful and New Charter will be delivering the initiative. A representative from New Charter will be invited to the January PPG meeting to discuss how they will implement the scheme. If they gain approval in February the funding will run a further 18 months, the title of the scheme is The Healthy Living Project.

Next meeting dates:

Thursday 13th November 2014 at 1.30

January 15th 2015 at 1.30

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